

## Thank you

### #KnowYourNeighbour2024





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## The 7 rules of Bingo

- 1. Put your business card in the "bingo bowl"
- 2. Grab a "bingo card". Put your name and business in the middle square.
- 3. Go around the room meeting people. Put their name and business in any square until you fill the card.
- 4. Need for speed! You only have 30 minutes.
- 5. After 30 minutes all stop
- 6. Names pulled from the "bingo bowl" first person with 5 in a row in any direction wins a prize.
- 7. Good luck!



## Eyes down

### #KnowYourNeighbour2024



#### MANOR ROYAL "KNOW YOUR NEIGHBOUR" PEOPLE BINGO



"Who don't you know?"

Write the names of the people you meet and the business they are from in the boxes below. Move FAST you only have 30 mins!

В		1	1	G	0	
Name.		Name.	Name.	Name.	Name.	
But ness.		Business.	Business.	Business.	Busi ss.	
Na	me.	Name.	Name.	Name	Name.	
Bus	he <mark>ss.</mark>	<del>Dusiness.</del>	business.	Duy ess.	Business.	
N	me.	Name.	Your name & business here You Te.	Name.	Name.	
Bus	ness.	Business.		Business.	Business.	
N	me.	Name	Name.	Name.	Name.	
Bu	ness.	Busi ess.	Business.	Business.	Business.	
N	me,	Name.	Name.	Name.	Name.	
Bu	n.ss.	Business.	Business.	Business.	Business.	

5 in a row



## Thank you

#KnowYourNeighbour2024

Manor Royal
Lunch.
Learn.
Lobby.
1230pm

Lunch served at 1200pm





# Manor Royal BID

Lunch. Learn. Lobby.





















## Manor Royal BID

How does it work?

Providing additional services, projects, events & improvements exclusively for Manor Royal businesses and employees



## Manor Royal BID: UK's Largest Business Park BID

"BIDs are (business-led) partnerships... intended to provide additional services or improvements to a specified area." House of Commons Briefing Paper, 2016

- Businesses working together
- To improve a specific area in specific ways
- Defined by a Business Plan
- Agreed by ballot
- Funded by a levy

# Getting things done together you couldn't do alone

Providing additional services, projects, events & improvements exclusively for Manor Royal businesses and employees

Crucially, every 5 years businesses have to vote for it!

Created in 2013

Renewed in 2018

And again in 2023

## Improved satisfaction and investment

#### £3.06m plus

£2.02m BID Levy (65%) £1.04m Other (35%)

13% Satisfied (2011)

#### BID1 (2013-2018)

35% turnout (n181)

69% by number (*n*124)

71% by r.v.

#### £4.13m plus

£2.62m BID Levy (63%) £1.51m Other (37%)

97% Satisfied (2016)

#### BID2 (2018-2023)

38% turnout (*n*199)

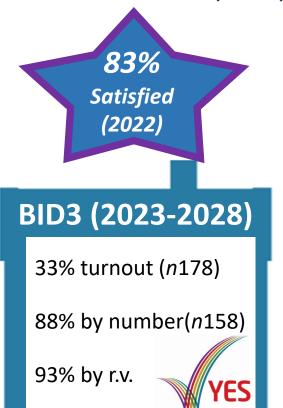
84% by number (*n*168)

89% by r.v.

#### £5.28m plus

£2.83m BID Levy (54%)

£2.45m Other (46%)



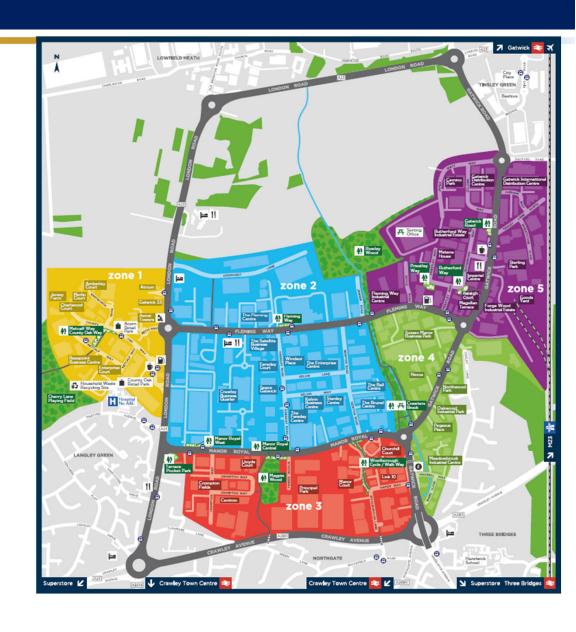
## Manor Royal BID Rules

**LEVY RATE:** 1.1%

**CAP:** £4,000

THRESHOLD: £12,000

If you're in a property in the BID area with a rateable value of £12,000 or more, you pay 1.1% of the RV of that property (but not more than £4,000) in the form of an annual BID Levy.



### How we compare

#### **Levy rates**

MRBD = 1.1%

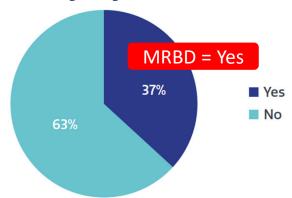
Measure	Levy Rates in % of RV
Quartile 1	1.1 💳
Median	1.5
Quartile 3	1.5
Maximum	6

#### **Hereditaments**

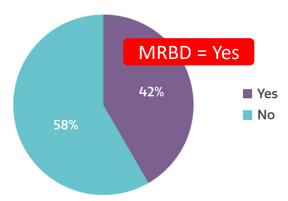
MRBD = 533

Measure	Number of hereditaments			
Minimum	29			
Quartile 1	265			
Median	394			
Quartile 3	537 💳			
Maximum	3,000			

#### Use of inflation



#### Use of caps



#### Thresholds MRBD = £12,000

Measures	Thresholds £
Lower Quartile	£3,875
Median	£7,500
Upper Quartile	£12,000 ←
Maximum	£400,000

Caps

MRBD = £4,000

Measure of cap	£ amount of cap
Lower Quartile	£5,500 ←
Median	£12,000
Upper Quartile	£22,500
Maximum	£45,000

Source: British BIDs Annual BID Survey (2021)

	Year 1 2023/24	Year 2 2024/25	Year 3 2025/26	Year4 2026/27	Year 5 2027/28	Full Term All Years
ICOME						
evy Income (includes contigency for bad debt)	£566,000	£566,000	£566,000	£566,000	£566,000	£2,830,000
igital signs income	-	-	-	-	-	-
us Additional "other" income	£890,710	£1,050,710	£470,710	£20,710	£20,710	£2,453,550
OTAL INCOME	£1,456,710	£1,616,710	£1,036,710	£586,710	£586,710	£5,283,550
KPENDITURE						
entral running costs	£68,300	£68,300	£68,300	£68,300	£68,300	£341,500 <b>—</b>
evy collection charge	£16,500	£16,500	£16,500	£16,500	£16,500	£82,500
enewal fund	£5,000	£5,000	£5,000	£5,000	£5,000	£25,000
otal operating expenditure	£89,800	£89,800	£89,800	£89,800	£89,800	£449,000
ROJECT EXPENDITURE						
bjective 1: Promote and influence	£40,960	£40,960	£40,960	£40,960	£40,960	£204,800
bjective 2: Trade and save	£106,960	£106,960	£106,960	£106,960	£106,960	£534,800
bjective 3: Infrastructure and facilities	£707,960	£567,960	£212,960	£62,960	£62,960	£1,614,800
bjective 4: Sustain and renew	£280,960	£580,960	£355,960	£55,960	£55,960	£1,329,800
bjective 5: Manage and maintain	£223,960	£223,960	£223,960	£223,960	£223,960	£1,119,800
tal project expenditure	£1,360,800	£1,520,800	£940,800	£490,800	£490,800	£4,804,000
PERATING YEAR SURPLUS/(DEFICIT)	£6,110	£6,110	£6,110	£6,110	£6,110	£30,550
arried forward from previous year	£25,000	£31,110	£37,220	£43,330	£49,440	£25,000

£43,330

£49,440

£55,550

£55,550

END OF YEAR SURPLUS/(DEFICIT)

£31,110

£37,220

## The BID – Run by Manor Royal People (The Board)



Trevor Williams
Thales UK



Patrick Heath-Lay The People's Partnership



Paul Searle P&H Motorcycles



Martha Burnige Gatwick School



Tim Rose Elekta



Cllr Atif Nawaz Crawley Borough Council



Ann Horne Harwoods



**Gary Tomlinson SOS Systems Ltd** 



Markus Wood Avensys

## What does the Manor Royal BID do?

What difference does it make?

#### Getting things done together you couldn't do alone

Providing additional services, projects, events & improvements exclusively for Manor Royal businesses and employees



## What the Manor Royal BID does

It's ALL about the Manor Royal BID

Not quite

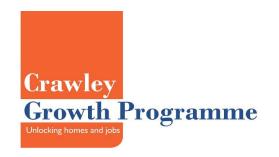
## Working together for a better Manor Royal



























### Vision

"For Manor Royal to be widely regarded as the place where companies and people choose to be for the strength of its community and the quality of its trading and working environment."



www.manorroyal.org/BID3

### We want to make sure that Manor Royal is...

Well connected

Has good facilities

Feels looked after

Is supported

Where companies and people want to be

















Promote Manor Royal and its companies, attract new investment and represent the interests of the Business District.

4%



and save

Provide opportunities to bring companies together to trade with one another and to save money.

10%



Improve the physical environment, public realm and infrastructure so that Manor Royal looks good and works better.

31%



Help to make Manor Royal and its companies more sustainable and live within our means.

25%



Deliver enhanced levels of maintenance and security throughout the Business District.

21%

## Objective 1: Promote & Influence



Promote Manor Royal and its companies, attract new investment and represent the interests of the Business District.

The Manor Royal BID will:

- Promote Manor Royal to help attract and retain companies
- Attract additional investment to fund new projects and maximise the value of the BID levy
- Represent your views to policymakers to bring about the changes we need
- Influence economic development activities as they impact on Manor Royal
- Communicate effectively with stakeholders via public relations, marketing, events and digital channels
- Liaise with public partners, including local authorities, the Police and Gatwick Airport
- Maintain the online Manor Royal Property Directory
- Provide a dedicated point of contact for enquiries from business, staff and investors

#### WHAT OUR BUSINESS PLAN SAYS

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£204,800 (4%)

## Objective 2: Trade & Save



Provide opportunities to bring companies together to trade with one another and to save money.

The Manor Royal BID will deliver:

- A tailored programme of exclusive and free events
- Subsidised staff travel initiatives, including easit membership
- Subsidised and free services, eg. Business Watch, Volunteering, Waste & Recycling etc.
- High quality, subsidised training programme
- Free to use dedicated Manor Royal Jobs Board
- Manor Royal News magazine produced quarterly and eBulletins produced monthly
- Free to access Business Directory
- Explore options for cheaper, greener energy generation and storage

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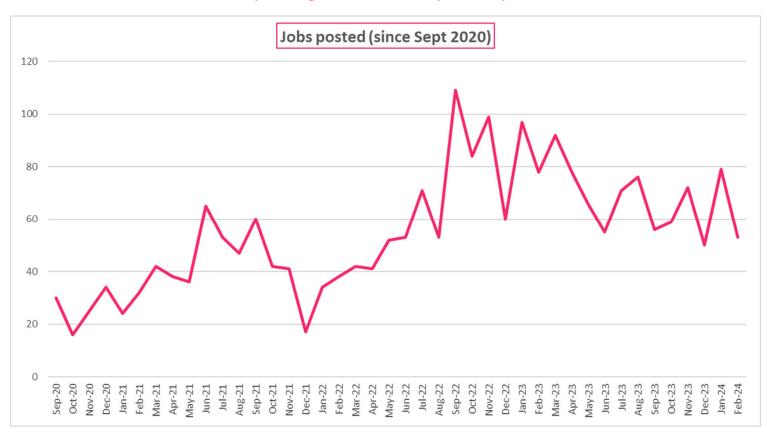
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£534,800 (10%)

## Objective 2: Trade & Save

#### Manor Royal Jobs Board, powered by LoveLocalJobs.com

Free and unlimited Jobs Board posting for Manor Royal companies





Saving approx. £25K per month

£534,800 (10%)

### Objective 2: Trade & Save

#### Manor Royal Training Programme, in partnership with Crawley College

Quality training, delivered locally for less



**Since 2015** 

250+ Courses 1,900+ Learners £200k+

Per annum: 30 course / 300 learners / £30-40k savings

MANOR ROYAL TRAINING Be part of it!







£534,800 (10%)



Improve the physical environment, public realm and infrastructure so that Manor Royal looks good and works better.

The Manor Royal BID will:

- Roll-out new Project Pack ideas including new micropark areas, entranceway enhancements and tackling "grot spots"
- Influence and inform road, parking & transport improvements
- Deliver new facilities for staff to meet, rest and enjoy
- Lobby for even faster broadband
- Provide digital outdoor media signs managed by the BID for use by Manor Royal companies

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£1,614,800 (31%)











## Gateway 1: Hazelwick Flyover Mural















Artist: Orakel Workshop: Jac Seifert





Help to make Manor Royal and its companies more sustainable and live within our means.

The Manor Royal BID will deliver:

- Collaborative energy initiatives and forums to facilitate the transition to Net Zero across Manor Royal
- Provision of signposting, guidance and support to enable Manor Royal businesses to become more sustainable
- New and enhanced green community spaces to support wellbeing, with planting and maintenance schemes that support biodiversity
- Provision of advice, support and incentives to adopt more active and sustainable travel behaviours
- Support for Manor Royal's future skills needs through local educational outreach, training provision and promotion of green tech on Manor Royal
- Support and promote wider net-zero ambitions for the area

#### WHAT OUR BUSINESS PLAN SAYS

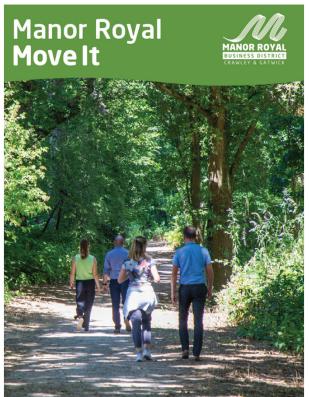
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£1,329,800 (25%)

Manor Royal "Move it"
Two-year "hearts and minds" sustainable transport promotional project as part of the Crawley Growth Programme



#### **PURPOSE**

Deliver a structured programme of promotional work in Manor Royal to complement the capital investment being made privately and as part of the Crawley Growth Programme.

#### **OBJECTIVES**

- Deliver "Sustain & Renew" Action Plan
- Promote active / sustainable travel
- Work towards realising the benefits of the Crawley Growth Programme
- Achieve evidence of modal shift

#### **SUPPORT**

- Free sustainable travel roadshows
- Evidence need for improvements
- **Promoting discounts**
- Providing advice to staff & companies

#### **BENEFITS**

- Enhanced corporate image
- Cost savings
- Improved employee health & productivity
- Reduced carbon footprint







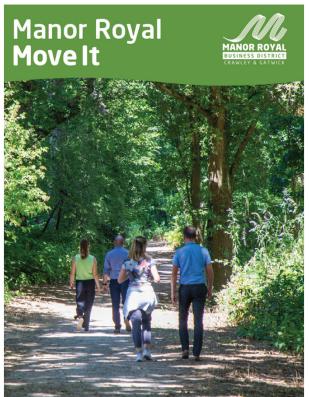






www.manorroyal.org/move

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www.manorroyal.org/move

## ReEnergise Manor Royal (Local Energy Community)

Working together to make it easier (and cheaper) to transition to a renewable energy future



Solar Energy

More secure

Easier to install & operate

Cheaper overall

Greener,

<u>HOW?</u> The intention is to achieve this by adopting a collaborative model through the formation of a Local Energy Community (LEC) formed of public and private partners thereby creating a financially stable not-for-profit entity that can raise finance and support the on-going investment in on-site renewable energy generating assets – managed through the LEC – to extend the reach and commitment to renewable energy.

WWW.manorroyal.org/energy

## Objective 5: Manage & Maintain



Deliver enhanced levels of maintenance and security throughout the Business District.

The Manor Royal BID will deliver:

- Enhanced levels of additional maintenance provided by a dedicated Maintenance Team
- Dedicated Manor Royal Business Ranger security service
- Free to access security radios for vulnerable retailers
- Free to access Business Watch scheme for all
- Maintenance and extension of the areawide security camera (ANPR & CCTV) network
- Additional winter maintenance and gritting service

#### WHAT OUR BUSINESS PLAN SAYS

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- Additional winter maintenance and gritting service

£1,119,800 (21%)

## Building Connections: Manor Royal Events





	Event	
12 June	Charity 6-a-side football	
31 July	Connected Crawley	
Summer 24	Open Doors 2024	
04 September	Netball	
26 September	People Conference	
<i>TBC</i> October	Careers Fair (tbc)	
<i>TBC</i> October	Arts & Culture / Comedy / performance	
06 November	Manor Royal Matters (& AGM)	
04 December	Christmas Event	











www.manorroyal.org/events

## Projects we deliver

www.manorroyal.org/Projects

Services we provide

www.manorroyal.org/Benefits

Events we organise

www.manorroyal.org/events

### OVER TO YOU.....



### What do you want your BID to do?

Which projects and events do you most value?

What do you want your BID to do?

How should Manor Royal be improved?



